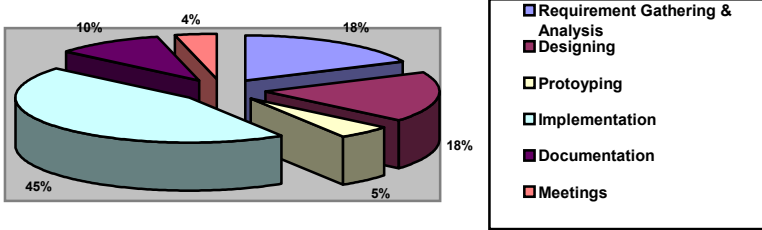


ASSET MANAGEMENT for Financial Industry

Title	Details																
Brief Intro & Need	Major Wall street Financial Institution envisioned to consolidate IT assets (Global) with their detail information, defined business criticality & relationship with other IT Assets. A process that is structured, automated and operationally efficient while tracking IT assets from inception to retirement with audit trail of all changes.																
Solution	Mindspring Consultants designed & delivered automated solutions to capture the asset details, their relationship with other assets & business & technology dependencies . The application accounted for seamless integration with Service Desk, Change Management and Service Level Management application for complete cycle of issue report – to – resolution. A web based user interface was designed for easy user access & to meet the every day users custom requirements.																
Technology & Tools	Following a thorough assessment and evaluation using ITIL standards and industry best practices and our proven Build to Last approach solutions were crafted on Remedy ARS 6.x, Change Management 5.6, and Asset Management 5.6 applications. The solution was completely integrated with the external applications like email, pagers, test software and monitoring & networking tools - Tivoli Inventory Management.																
Efforts Analysis	 <table border="1" data-bbox="961 873 1234 1101"> <caption>Efforts Analysis Data</caption> <thead> <tr> <th>Category</th> <th>Percentage</th> </tr> </thead> <tbody> <tr> <td>Requirement Gathering & Analysis</td> <td>45%</td> </tr> <tr> <td>Designing</td> <td>18%</td> </tr> <tr> <td>Prototyping</td> <td>18%</td> </tr> <tr> <td>Implementation</td> <td>5%</td> </tr> <tr> <td>Documentation</td> <td>10%</td> </tr> <tr> <td>Meetings</td> <td>4%</td> </tr> <tr> <td>Unlabeled</td> <td>4%</td> </tr> </tbody> </table>	Category	Percentage	Requirement Gathering & Analysis	45%	Designing	18%	Prototyping	18%	Implementation	5%	Documentation	10%	Meetings	4%	Unlabeled	4%
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Client Says	<p>Before only Management knew that “ In financial industry –Reboot of production server costs – 5 minutes of time - 1 hr of trading floor application outage, loss of \$5 million of business and loss of credibility = “Unlimited “</p> <p>Mindspring Inc team’s gave solutions so that now every one from business owner to system administrator can review details & possible business impact before doing any tasks.</p>																

